

Give your students



peace of mind



24/7 NurseLine has them covered anytime, anywhere

Health issues can crop up at the most inconvenient times and places for your students — whether it's 3 a.m. at home or 10 a.m. while they're on their break. What if your students had a nurse in their back pocket — someone knowledgeable they could talk to any time of the day or night, 365 days a year, from anywhere in the U.S.?

That's why Anthem Blue Cross (Anthem) offers 24/7 NurseLine. With 24/7 NurseLine, your students can ask registered nurses a variety of questions, including how to choose the right level of care. Choosing the best treatment option can mean cost savings for you and your students.

Good health is great for your business

While 24/7 NurseLine may be the first line of defense for the unexpected, it's also part of Anthem's whole-health approach to care. The registered nurses can give your students allergy relief tips and explain why urgent care makes more sense than the emergency room (ER). By reaching for their phones first, your students can get the help they need.

Qualified registered nurses can also:

Help your students find providers and specialists in the area.

Give referrals to LiveHealth Online, a tool that allows your students to have live video chats with board-certified doctors using a smartphone, tablet or computer and webcam.¹

Enroll your students and their dependents in valuable care management programs for certain health conditions.

Help your students decide where to go for care when their doctor, dentist or eye doctor isn't available.

Provide guidance during natural catastrophes and health outbreaks.

Offer links to health-related educational videos or audio topics.

24/7 NurseLine is connected with Anthem's other health and wellness programs, so your students have access to the best resources for the best health results.

When your students need answers, they can call the number located on the back of their ID card.

It's that easy!

¹ LiveHealth Online is available in most states and expected to expand to more in the near future. Visit the home page of livehealthonline.com to view the service map by state.

LiveHealth Online is the trade name of Health Management Corporation, a separate company, providing telehealth services on behalf of Anthem Blue Cross.

LiveHealth Online

Quick and easy access
to a doctor 24/7



Have you ever been away from school and didn't feel well? Or maybe you had a fever or a sore throat, but the campus student health center was closed. Now, using LiveHealth Online, you can see a board-certified doctor in minutes.

Just use your smartphone, tablet or computer with a webcam. It's so convenient, almost 90% of people who've used it feel they saved two hours or more and would use it again in the future.¹ Plus, online visits using LiveHealth Online are already part of your Anthem Blue Cross benefits. To start using LiveHealth Online, all you need to do is sign up at livehealthonline.com or download the app.



Sign up today and get:

- 1. 24/7 access to doctors.** They can assess your condition, provide treatment options and even send a prescription to the pharmacy of your choice, if needed. It's a great way to get care when the student health center is closed.
- 2. Medical care when you need it.** For things like the flu, a cold, sinus infection, pinkeye, rashes, fever and more.
- 3. Convenience.** Since there are no appointments or long waits. In fact, most people are connected to a doctor in about 10 minutes or less.
- 4. Behavioral Health.** Video visits with in-network licensed Psychologists, Therapists and board certified Psychiatrists

