FEES AND DEBTS OWED TO THE INSTITUTION

Prospective students who register for courses offered by the university are obligated for the payment of fees associated with registration for those courses. Failure to cancel registration in any course for an academic term prior to the class start date gives rise to an obligation to pay student fees including any tuition for the reservation of space in the course.

The institution may withhold permission to register or to receive official transcripts of grades or other services offered by the institution from anyone owing fees or another debt to the institution. The institution may also report the debt to a credit bureau, offset the amount due against any future state tax refunds due the student, refer the debt to an outside collection agency and/or charge reasonable attorney fees if litigation is necessary.

If a person believes he or she does not owe all or part of an asserted unpaid obligation that person may contact Extension and International (EIP) Student Services office.

HOW TO MAKE A PAYMENT

Online (CSUF Student Portal)
- Credit Card or Debit Card. A non-refundable processing fee (2.75%) will be charged
- eCheck - no processing fee
- Wire transfer

In-office (EIP student services, THALL-1117)
- Check

CSUF Cashier’s Office (GH-180)
- Credit Card A non-refundable processing fee (2.75%) will be charged
- Debit Card - no processing fee
- Check - no processing fee
- Cash

Irvine Center (IRVC-127)
- No payments accepted
REFUND OF FEES
If you drop before the session start date, you will receive a full refund less $10 per class.

If you drop on the session start date and after, you may receive a 65% refund if less than 25% of the class has elapsed. Please refer to the Drops and Refund page in your Current Student tab on the BABA website.

For further information, contact EIP Student Services.

TITAN ONLINE REGISTRATION INSTRUCTIONS

THINGS YOU SHOULD KNOW ABOUT REGISTRATION

• Titan Online is available 24/7. You may register beginning with your assigned appointment and continue accessing registration an unlimited number of times until the end of TITAN registration.

• You will receive your registration appointment date/time via email. To view your registration appointment, sign onto Titan Online and access your Student Center.

• Once you have performed any type of registration activity, you should confirm your schedule by printing your schedule from your Student Center.

• All HOLDS must be cleared three (3) business days prior to your registration appointment.

• DEADLINES for adding/dropping classes are listed on page 1 of this registration guide.

• TITAN PIN - A “one-time use” Personal Identification Number (PIN) is assigned to you, which is a 6-digit number. After accessing your Student Portal with the PIN, you will be asked to create a password. This password will be used for Student Portal access including registration throughout your enrollment at CSUF. If you need assistance with your username or password, select the “need help logging in?” link immediately below the “log in” button on the CSUF Portal Log In webpage.

• TITAN APPOINTMENT - Appointment dates and times for registration are based on class level and on units earned for all participants. The date indicated on Titan Online represents the first date you can access Titan Online to enroll in classes. If you attempt to register before your assigned date and time, you will not be granted access.

For questions regarding your registration appointment, please contact Records and Registration at (657) 278-7601.

Cancelled Classes - If a class for which you have registered is cancelled by the department, you will receive an email notification at your CSUF email address. You may attempt to add another class during TITAN registration on or after your appointment time.

Parking Information - Use the provided link in Titan Online to purchase a parking permit.

Financial Aid Recipients – Check with Financial Aid Services.

State Rehabilitation and Veteran’s Administration Vocational Rehabilitation - Contact the Disability Support Services Office (GH-101) if you need assistance with registration.

Disabled Students - Contact the Disability Support Services Office (GH-101) if you need assistance with registration. For additional information, call (657) 278-3112.

Private Company Scholars - Submit an authorization or a purchase order from your employer to the EIP Student Services Office (THALL-1117) at least three (3) business days prior to your registration.

FULLERTON OFFICE

EIP Student Services
1111 N. State College Blvd., Suite 1117
Fullerton, CA 92831
Phone: (657) 278-2611
Email: eipconnect@fullerton.edu
Hours: 8 a.m. to 5:30 p.m., Monday through Thursday; 8 a.m. to 5 p.m. on Friday
Logging in to Student Portal

Log into the campus portal at fullerton.edu by clicking on the Students button at the top left of the main homepage.

Enter your username and password. Then click Login.

Click on the Student Center icon.

Click on the Enroll.

Select the term. Please note that whether you are a Postbaccalaureate or Undergraduate student, the enrollment process is the same. Click Continue.
**Adding a Class**

**STEP 1:**
Enter the class number (i.e. 12345) you wish to add in the Enter Class Nbr field. Click **Enter**.

The class search function will not display EIP courses. Class numbers will be emailed to you by your advisor to your CSUF email address.

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Review your classes. Click **Next**.

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Your class has been added to your shopping cart.

You can add another class here in the Enter Class Nbr field. Click **Enter**.

When ready, click on **Preceed to Step 2 of 3**.
**STEP 2:**
Confirm your class(es).
Click **Finish Enrolling**.

**STEP 3:**
View results. You are now enrolled.

If at any time you receive an “Error”, carefully review the message to see why.

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**Dropping a Class**

**STEP 1:**
To drop a class go to **Student Center**, select **Enroll**, then click on **Drop** tab.
Select the term. Please note that whether you are a Postbaccalaureate or Undergraduate student, the enrollment process is the same. Click Continue.

Select the class you want to drop. Click Drop Selected Class.

**STEP 2:** Confirm you dropped class. Click Finish Dropping.

**STEP 3:** View results. You have now dropped the class.
Making a Payment

Click on Self Service in main menu.

Click on Student Center.

Scroll down to Finances towards middle of page.

On the right is your Account Summary and shows the balance due.

For more information click on Account Inquiry.

You can view Financial Aid Accept/Decline Awards.

To make a payment click on Make a Payment.

You have 2 options:

Option 1: Enroll in Payment Plan

Option 2: Pay Now (go to page 12 on how to pay now).
Option 1: To Enroll in Payment Plan

Click on Enroll in Payment plan.

Review the installment information (Due Date/ Installment amount/administrative fee).

Click on Next.
Review the terms of the payment plan.

Check the Yes, I have read the agreement.

Click on Enroll.
Confirmation of payment plan is displayed.

To go back to your home page you can click on View my Account or on top right select the drop down menu.

**To make a payment on your installment**

Go back to Student Center.

Click on Make a Payment.

Click on Pay Now.
Option 2: Pay Now (and continuation of Option 1)

Click on Click here to Make a Payment.

On this screen you have the option to Save payment methods under Saved Accounts.

Click on Full Payment: Tuition, Registration and Housing Fees or View Details.

Either one will take you to the same page/step.

You will need to enter the amount of your balance and then Make a Payment.

Please remember what that balance was from your previous tab. Click on Account Inquiry tab on previous web browser tab to view your balance.
Click on **Continue**.

If you click on **Review Payment** it will take you to different description of payment (2 steps back).

Select your method of payment.

**Note:** A 2.75% non-refundable credit card processing fee will be added to the total payment when using a credit card or debit card.

Enter information on all fields.

Click on **Continue**.
A pop up will appear asking if you want to save the credit card you have entered.

Click on **Save** or **X** out of it.

Review the information

Check the I **acknowledge** box.

Click on **Continue**.

You have the option to **Review Charges** or **Cancel My Transaction**.

Review information and click on **Submit Payment**.
Note: if there is an issue with the credit card number entered, you will be directed to a message with the information on why the card was not processed.

Choose **New Payment Methods** and follow the prompts.

*California State University, Fullerton*

Your credit card has been declined. If you have questions about the decline, please call the number on the back of your credit card.

If you wish to reattempt this payment, please select one of the options below.

**Select Method of Payment.**

A 2.75% non-refundable credit card processing fee will be added to the total payment when using a credit card.

Debit cards will only be accepted with the VISA or MasterCard logo and are subject to a 2.75% non-refundable credit card processing fee.

There is no processing fee if you choose electronic check/ACH or foreign currency options below. Titan Card deposits are by credit card only.

**New Payment Methods**

- Credit Card
- Enter new electronic check/ACH information.
- Western Union (International and Domestic Wire Transfer)
- International payments with Flywire
  
  (Foreign bank transfer, foreign credit card, e-wallet. Have your CWID number and payment amount ready)