

WHAT SHOULD I DO IF I GET SICK

You should always go to the nearest Emergency Room or call 911 in a life-threatening situation. In other situations, you have other options that can save you time and money! Learn your options below!



If you are sick and need advice, call the Anthem 24/7 NurseLine 24 hours a day, 7 days a week: 1-800-700-9184



Visit or call CSUF Health Services on campus
www.fullerton.edu/health/ or 657-278-2800
M-F 8:00 - 5:00



Find an Anthem Doctor or Urgent Care Clinic
www.Anthem.com/ca or 800-888-2108

WHAT'S NEXT?

Call the doctor to schedule an appointment or go directly to Urgent Care.



Show Your Medical ID card or provide your medical ID number to all doctors that treat you.

Download your Medical ID card at
<https://www.mobilehealthconsumer.com/web/pages/universitylogin.html>



After your doctor visit, you will receive an Explanation of Benefits (EOB) explaining how much your doctor was paid on your behalf and if you must pay any balance due.

For questions about your medical claims, please call Anthem at 800-888-2108.



Contact JCB Insurance Solutions to buy insurance and for general assistance. studentservices@jcbins.com or 714-869-2961